Announcing LCMS Workshop Event:
April 5, 2017

Tropicana Las Vegas | April 5-8, 2017
LAS VEGAS, NV

"I have attended numerous conferences and CRI by far surpasses all of them with its attention to details and well organized agenda. Valuable information from a valuable Organization." – R.M. Oct. 2015
COLA Resources, Inc. is COLA’s subsidiary. CRI’s mission is to provide educational and consultative services aimed at improving laboratory medicine and patient care.

Attend the CRI Symposium for Clinical Laboratories to experience

**EDUCATION FOR LABORATORY EXCELLENCE**

This is a great opportunity for laboratorians and other healthcare professionals to learn practical skills, compliance strategies and quality improvement tools from the experts! Hear about future trends in laboratory medicine, see the latest technology available from leading manufacturers, network with colleagues, and earn up to 20 CME or P.A.C.E.® credits.

**Customize Your Learning!**
The Symposium for Clinical Laboratories includes Keynote General Sessions of broad interest that all participants attend and a choice of Breakout Sessions to meet individual needs and interests. You will see these icons with the Breakout Session descriptions that begin on page 7.

**Session topics:**

- [CL] Clinical testing specialties
- [SP] Safety and phlebotomy
- [P] Personnel
- [BiZ] Business management and lab operations
- [Q] Quality management and quality improvement
- [Reg] Regulations and CLIA compliance

“Truly an amazing learning experience. Each session was extremely informative. I absolutely had no idea of how much I didn’t know before this conference! Thank you!” — A.P. Oct. 2015
**Continuing Education Credits**

COLA Resources, Inc. is an approved provider of continuing education programs in the clinical laboratory sciences by:

- The American Society for Clinical Laboratory Science (ASCLS) P.A.C.E.® Program
- The Board of Clinical Laboratory Personnel, Division of Medical Quality Assurance at the Florida Agency for Health Care Administration
- The California Division of Laboratory Science, Department of Laboratory Field Services

This program offers up to 20 P.A.C.E.® contact hours. P.A.C.E.® continuing education credits are accepted by all states with continuing education requirements for laboratory personnel licensure.

**CME Credit**

This live activity, the CRI Symposium for Clinical Laboratories, with a beginning date of April 6, 2017, has been reviewed and is acceptable for up to 20.25 Prescribed credits by the American Academy of Family Physicians. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**Laboratory Director CLIA Qualification**

Physicians can obtain the 20 CME credits to qualify as the laboratory director of a moderate complexity laboratory under CLIA’88. Physicians seeking laboratory director qualification must follow the specified educational curriculum indicated with LD. The LD sessions offer the necessary CME credit and are instructionally designed with the lab director and corresponding responsibilities in mind.

Four Easy Ways to Register • Online at: www.criedu.org • Phone: 800-981-9883 • Fax: 410-381-8611
Mail: CRI Symposium • 9881 Broken Land Parkway, Suite 215, Columbia, MD 21046
**Schedule at-a-Glance**

*Note: Topics and schedule may change.*

Lab Director Sessions are indicated with ☑️

**Wednesday, April 5, 2017**

10:00am – 7:30pm  
Participant check-in

5:00pm – 6:00pm  
The New COLAcentral

**Thursday, April 6, 2017**

7:00am – 8:30am  
**Introduction to Laboratory Regulations and CLIA**  ☑️  
Verlin Janzen, MD, FAAFP

8:00am – 8:45am  
Breakfast & Exhibits in Exhibit Ballroom

8:45am – 10:00am  
**AM General Session**  ☑️

8:45am – 9:00am  
Opening remarks & overview

9:00am – 10:00am  
**CLIA Update 2017**  ☑️  
Karen Dyer, MT(ASCP), DLM  
Director, Division of Laboratory Services, CMS

10:00am – 10:30am  
Exhibits & Break in Exhibit Ballroom

10:30am – 12:00pm  
Breakout Session A (select one)  
A01  
*Molecular and Genetic Testing: How to Position your Laboratory for New Technology*  
Megan Schmidt

A02  
*Basics of Quality Control*  ☑️  
Verlin Janzen, MD, John Daly, MD & Karen Dyer, MT(ASCP), DLM

A03  
*Phlebotomy and Needle Safety*  
Kathleen Finnegan, MS, MT(ASCP)SH

A04  
*What You Don’t Know Can Hurt You! Establishing a Billing and Coding Compliance Plan for Your Laboratory*  
Milly Keeler, BSMT (ASCP), CLC (AMT), CCCP®

A05  
**Technical Consultant Responsibilities**  
Eileen McConnell, MT(ASCP)

A06  
*HIPAA and Identity Theft for Medical Offices and Laboratories*  
Kelly Ogle, BSDH, MIOP, CMPM®, CHOP®

12:00pm – 1:00pm  
Lunch

12:30pm – 1:30pm  
Dessert & Exhibits in Exhibit Ballroom

1:30pm – 3:00pm  
Breakout Session B (select one)  
B11

B12  
**Basics of Proficiency Testing**  ☑️  
Verlin Janzen, MD, John Daly, MD & Karen Dyer, MT(ASCP), DLM

B13  
*Creating a Strong Lab Team and Building a Culture of Caring and Excellence: Everything from Job Descriptions, Behavior Based Interviewing, Training, Competency Evaluation to Mentoring*  
Milly Keeler, BSMT (ASCP), CLC (AMT), CCCP®

B14  
**OSHA Training**  
Kelly Ogle, BSDH, MIOP, CMPM®, CHOP®

B15  
*Future and Value of Laboratory Professionals*  
Elissa Passiment, Ed.M., MT(ASCP)
Thursday, April 6, 2017 (Cont.)

B16  Toxicology Testing... Is it a Good Fit for Your Laboratory?
Leigh Ann Smith, MLS(ASCP) CLS & Rebecca Kenner, BS, DLM, MT(ASCP)

B17  The New COLAcentral
Also offered Wednesday at 5:00pm and Thursday at 3:30pm (C27)

3:00pm – 3:30pm  Coffee/Beverage Break & Exhibits
in Exhibit Ballroom

3:30pm – 5:00pm  Breakout Session C (select one)
Technology Workshop: Laboratory Information Systems

C21  Pre & Post–analytical Issues & Introduction to QA
(3:30–5:30)  John Daly, MD, FCAP

C22  Hemolysis and Pre–analytical Variables
Kathleen Finnegan, MS, MT(ASCP)SH

C23  Quality Assessment
Kathy Nucifora, MPH, MT(ASCP) & Irwin Rothenberg, MBA, MS, MT(ASCP)

C24  Communication Biohazard
Chérie Petersen

C25  Inspection Readiness
Eileen McConnell, MT(ASCP)
Also offered on Friday at 1:00pm (E45)

C27  The New COLAcentral
Also offered Wednesday at 5:00pm and Thursday at 1:30pm (B17)

5:30pm – 7:30pm  Poolside Reception for participants, faculty, and exhibitors

Friday, April 7, 2017

7:00am – 8:30am  Personnel – Laboratory Director Responsibilities
(Regulatory)
Verlin Janzen, MD

8:00am – 8:45am  Breakfast & Exhibits in Exhibit Ballroom

8:45am – 10:00am  AM General Session

8:50am – 10:00am  Lessons from Ebola and Zika
Elissa Passiment, Ed.M., MT(ASCP)

10:00am – 12:00pm  Breakout Session D (select one)
D31  Life Cycle of A New Point of Care Test Request
Leandra Soto, MLS(ASCP)cm, Serafina Brea, MLS(ASCP)cm &
Jeanne Mumford, MT(ASCP)

D32  Personnel – Required Positions and Competency
John Daly, MD

D33  Competency Assessment
Kathy Nucifora, MPH, MT(ASCP) & Irwin Rothenberg, MBA, MS, MT(ASCP)

D34  Financial Perspectives of Running a Laboratory
Tim Dumas, CLS

D35  Are You a Customer Service Have or Have Not?
Chérie Petersen

D36  “Top 10” Common Citations
Eileen McConnell, MT(ASCP)

12:00pm – 1:00pm  Lunch
Friday, April 7, 2017 (Cont.)

1:00pm – 2:30pm  Breakout Session E  (select one)
   E41  Standardizing Point of Care Testing and Harmonizing Workflows Between Hospitals and Ambulatory Locations
        Jeanne Mumford, MT(ASCP)
   E42  Quality Assessment of Proficiency Testing
        Verlin Janzen, MD & John Daly, MD
   E43  CLIA Quality System Regulations – Verifying Performance Specifications, Calibration, and Calibration Verification
        Margaret Blaetz, CLC(AMT), CCCP(AAPOL)
   E44  Negotiating With Insurance Companies
        Tim Dumas, CLS
   E45  Inspection Readiness
        Eileen McConnell, MT(ASCP)
        Also offered on Thursday at 3:30pm (C26)
   E46  IQCP in 2017: How’s it Going?
        Terri Wolek, MBA, MT(ASCP) & Angelia Dooley, MT, B.S.

2:30pm – 3:30pm  Ice Cream Social & Exhibits in Exhibit Ballroom

3:30pm – 5:15pm  PM General Sessions
   E47  Working Collaboratively with Your Nurses
        James Hernandez, MD

4:15pm – 5:15pm  Pharmacogenomics: Personalized Medicine in the Laboratory
        Tiffany Roberts, PhD, DABCC, DABHI

OR
4:15pm – 6:00pm  Concurrent Lab Director Sessions
4:15pm – 5:00pm  Practical Utilization
        John Daly, MD, Verlin Janzen, MD & Jim Hernandez, MD
5:00pm – 6:00pm  What is...? An Overview of Operational Processes
        John Daly, MD

Saturday, April 8, 2017

7:00am  Breakfast in General Session Ballroom

7:00am – 11:30am  General Sessions
   7:00am – 7:45am  New Developments in the Lab
        John Daly, MD
   7:45am – 8:30am  Besides CLIA – What Else? OSHA, Hazmat, Facilities
        John Daly, MD
   8:30am – 9:45am  Responsibilities of the Lab Director: Practical Aspects
        Verlin Janzen, MD
   9:45am – 11:15am  Inspections – Preparing and Thriving
        Verlin Janzen, MD
   11:15am – 11:30am  “Graduation Ceremony” Summary and Conclusion
        Verlin Janzen, MD

11:30am  Adjourn – Travel Safely
Thursday, April 6, 2017

10:30am – 12:00pm Breakout Session A (select one)

A01 CL  **Molecular and Genetic Testing: How to Position your Laboratory for New Technology**
Molecular testing is transitioning from research to clinical laboratories. Get a basic background for clinical molecular testing, key examples of some of the challenges facing laboratories and the support provided by laboratory information systems with the management of data.

A02 LD Reg **Basics of Quality Control**
Every lab must utilize a QC program to monitor test accuracy. Learn practical QC - what & how to do it, how to record it, and most importantly the "minimums" that a lab director must do. *Session designed for physician laboratory directors and for individuals without laboratory training.*

A03 SP **Phlebotomy and Needle Safety**
Needle sticks are always a concern of the phlebotomist. It is important to know how to avoid a needle stick and what to do if one does occur, including the treatment options.

A04 BiZ Reg **Establishing a Billing and Coding Compliance Plan for Your Laboratory**
Is YOUR Laboratory in compliance with all the billing and coding rules and regulations that affect you? What you don’t know CAN hurt you! In this session you will learn about 5 of the major regulatory policies that you must be aware of. Resources provided to develop your own site specific Laboratory Compliance Plan.

**Technical Consultant Responsibilities**
The ability of a lab to provide quality services cannot be achieved without the direct involvement of dedicated Technical Management. In a moderate complexity lab, this is the Technical Consultant (TC) and in a high complexity lab this is one or more Technical Supervisors (TS). These CLIA-required positions are important roles for the regulatory and operational success of the lab. Review the qualifications for the TC/TS, and learn the responsibilities of the position and interactions with other staff in the facility.

**HIPAA and ID Theft for Medical Offices and Labs**
HIPAA, patient confidentiality, information security, and identity theft prevention. We take a patient from the first contact with the laboratory through the billing process, pointing out privacy and security risks along the way. Contingency plans, breach notification, the importance of electronic security methods, and how to assess your vulnerabilities will be covered. Identity theft is a concern for every business and individual. Learn valuable hints for protecting identity and how to respond when the unthinkable happens.
Breakout Session Descriptions (Cont.)

1:30pm – 3:00pm Breakout Session B (select one)

B11 Technology Workshop: Chemistry Instruments
See demos to assess general chemistry and immunoassay analyzers that may be suitable for your practice. The instrumentation shown will be appropriate for a small to moderate patient volume of testing. The handouts include guidelines for instrument selection. Small groups will have time with each instrument.

B12 Basics of Proficiency Testing
This session will focus on the basics of Proficiency Testing (PT). Physicians will learn how to select a PT provider, manage the PT process, and perform the laboratory director responsibilities relating to PT. Session designed for physician laboratory directors and for individuals without laboratory training.

B13 Creating a Strong Lab Team and Building a Culture of Caring and Excellence
Good equipment isn’t enough, you need qualified, trained employees to use it. Recruiting and keeping the most valuable individuals is crucial in the success of your laboratory. How do you find the “right” employee for the job and provide adequate training to ensure their success? How do you maintain competency and encourage professional growth? Learn practical ways to find, train and build a lab staff that is caring and committed to excellence.

B14 OSHA Training
Everything you need to know about OSHA compliance to improve your safety and health on the job, including your OSHA rights, bloodborne pathogens, hazardous chemicals, fire and electrical safety, MRI and Lasers, ergonomics and workplace violence. Discusses bloodborne pathogens at length and delves into the hazard communication standard. Learn how to conduct a walk-through audit of your office or lab.

B15 Future and Value of Laboratory Professionals
Laboratory professionals contribute to the science of medicine and enable everyone on the health care team to provide quality care. With the advent of genetic/molecular tests and test methods, our services will help individuals avoid or prepare for conditions. Concerns about diagnostic and medical errors focus the need for our input and challenges our roles for years to come. We will examine medicine’s needs for our services and how they can be best utilized to optimize patient care and safety.

B16 Toxicology Testing….Is it a Good Fit for Your Laboratory?
Considering expanding your lab services into toxicology? With the epidemic of Opioid abuse and the recommendation by the CDC to screen and monitor patients on opioid pain medication, Urine drug testing is being implemented across the country. Not only in pain management and substance abuse clinics, but by physician office labs to meet the monitoring standards. Learn the difference between POCT, immunoassay screening and LCMS/MS testing, and the implementation process focusing on the compliance standards from personnel to validation.

B17 The New COLAcentral
COLA labs- We’ve redesigned COLAcentral with you in mind. The enhanced COLAcentral Client Portal is streamlined and has a more responsive interface with faster load times, improved communication channels and instant access to the tools you use most. 1 credit. 

Also offered Wednesday at 5:00pm
3:30pm – 5:00pm Breakout Session C (select one)

C21 Technology Workshop: Laboratory Information Systems
See demos to assess, compare and evaluate multiple working laboratory information systems (LIS). The groups will be small so all your questions and concerns may be addressed. The information will be valuable whether you are already using an LIS or are evaluating one for your laboratory.

C22 Pre & Post–analytical Issues & Introduction to QA
Most laboratory errors occur during the pre- and post-analytic phases. Learn about common errors and how to correct and prevent them. Quality Assessment (QA) monitors all phases of the testing process to ensure quality results and ongoing continuous improvement of lab operations. Learn how to perform effective QA that is both meaningful and meets the requirements. Session is 3:30-5:30 for 2 credits.
Introductory level for physician laboratory directors and for individuals without laboratory training.

C23 Hemolysis and Pre-analytical Variables
Hemolysis results when red blood cells are damaged or destroyed releasing hemoglobin. Hemolyzed specimens can result from patient conditions but most often result from procedural errors in specimen collection and handling. Numerous factors are associated with pre-analytical errors. These errors can compromise specimen integrity and impact patient care.

C24 Quality Assessment
QA is a pro-active, continuous process of systemic reviews that monitor all phases of laboratory testing to ensure that all standards of performance are met and that any deficiencies are addressed immediately. An effective QA plan is able to identify problems to avoid potentially negative impacts on your patients, and is a key component in creating a culture of quality for your laboratory.

C25 Communication Biohazard
The lab’s contribution to patient care is enormous; however, are we aware that our communication skills often jeopardize our relationship to the patient care team? Laboratory professionals are experts in their field, but at times the delivery or packaging of their expertise can sabotage the actual value. Engage in an energetic, focused, interactive, and humorous approach to uncover and explore some communication biohazards. Identify communication pitfalls and develop appropriate communication strategies to align communication delivery methods with the value of your expertise.

C26 Inspection Readiness
Preparing for a laboratory survey often means increased anxiety and stress above the normal workday routine. Yet labs performing quality work are always prepared for an inspection and generally do well. Understanding the strategic role and benefits of periodic surveys is just as important as knowing how to prepare and maintain inspection readiness. See why understanding the inspection’s purpose can help achieve the required support of your entire staff.

C27 The New COLAcentral
See B17
Breakout Session Descriptions (Cont.)

Friday, April 7, 2017
10:30am - 12:00pm Breakout Session D (select one)

D31  Life Cycle of A New Point of Care Test Request
In this session you will learn how to manage new test requests in your point of care program. You’ll learn from experiences and from shared techniques on how to analyze the request and its possible impact to your existing program. You’ll also learn how to overcome challenges of interfacing point of care devices and how to manage your point of care program locally and in a large health care system.

D32  Personnel - Required Positions and Competency
The CLIA regulations specify personnel positions that must be filled by qualified individuals that meet their defined responsibilities. Personnel must be properly trained and their competency must be regularly evaluated using defined methods. This session will discuss the personnel requirements and steps for compliance. Session designed for physician laboratory directors and for individuals without laboratory training.

D33  Competency Assessment
The quality of laboratory testing rests upon the knowledge, experience and skills of the laboratory staff. Competency Assessments must include 6 methods specified in the CLIA regulations. Learn how to develop and implement competency assessments that meet regulatory requirements and ensure the quality of your staff.

D34  Financial Perspectives of Running a Laboratory
The laboratory is a business, and in order to offer your patients the advantages of timely results you must consider the financial aspects of setting up and operating an in-office lab.

D35  Are You a Customer Service Have or Have Not?
Customer service is a critical component of quality patient care, but many laboratorians think customer service skills are only needed in the presence of patients. Quality patient care includes what we do as we interact with everyone associated with their care. So how do you provide great customer service? What are the necessary skills and activities? And, do YOU HAVE those skills? Session provides an opportunity for self-assessment utilizing a customer service skills preferred profile and an interactive discussion regarding the dos and don’ts of outstanding customer service.

D36  “Top 10” Common Citations
Areas of frequent noncompliance include calibration, quality control, personnel, quality assessment and proficiency testing. COLA criteria are derived from the CLIA regulations, so the compliance concepts are applicable to any non-waived lab, not just COLA labs. What is the surveyor looking for when evaluating for compliance with these criteria? Learn strategies to help you comply and actions you can take to correct non-compliances and maintain continuous compliance.
Breakout Session Descriptions (Cont.)

1:00pm - 2:30pm Breakout Session E (select one)

E41  Standardizing Point of Care Testing and Harmonizing Workflows Between Hospitals and Ambulatory Locations
No matter how large or small or how many hospitals or ambulatory sites in your health care system, standardizing test systems and harmonizing workflows resonate throughout the health care industry. We’ll talk about the detailed steps of integrating 3 community hospitals, 2 academic hospitals, 40 physician offices and at least 12 university clinics into one Point of Care program. Learn about challenges and successes when standardizing and harmonizing workflows, procedures and test devices.

E42  Quality Assessment of Proficiency Testing
Evaluating your PT performance and following up on any problems or issues is important quality assessment. Case study examples will illustrate.

E43  Verifying Performance Specifications, Calibration, and Calibration Verification
CLIA requires laboratories to verify the manufacturer’s performance specifications provided in the package insert—for accuracy, precision, reportable range, and reference ranges—for each non-waived test performed. You must also perform calibration as directed by the manufacturer’s test system instructions, and calibration verification according to the regulations.

E44  Negotiating With Insurance Companies
This session is for anyone who has ever said “they won’t pay for us to do labs in house!” The ability to get fast results for certain critical tests is good medical practice that enhances patient care. Some offices don’t do in-house labs because they think it will cost too much. There is profit in lab tests and this session will help you find it.

E45  Inspection Readiness
See C26

E46  IQCP in 2017: How’s it Going?
Learn about the most common pitfalls from COLA surveyors related to IQCP. This session will improve your chances of passing your next inspection as it relates to QC practices, how to address other QA failures and the impact that will make on your IQCP. Also, learn what type of action and documentation the inspectors are looking for from your lab.
Hotel Information
Tropicana Las Vegas
3801 Las Vegas Boulevard South
Las Vegas, NV 89109
Phone: 1.800.GO2.TROP (462.8767)
Web: troplv.com

Rates
Reservations must be made by Friday, March 3, 2017 to receive the discounted hotel rate of $99 (Monday 4/3-Thursday 4/6) and $149 (Friday 4/7-Saturday 4/8) exclusive of applicable fees and taxes. You must identify yourself as a CRI® Symposium participant when making reservations.

A daily discounted Conference Fee of $17.00, plus the current Clark County room tax of 13.38% will be charged. This fee includes high-speed wireless internet in your guest room; two bottles of Tropicana water, unlimited fitness center access; 2 for 1 show tickets to Laugh Factory (Sunday through Thursday); 2 for 1 cocktails at Biscayne from 5-8pm; local calls; 800 calls; incoming faxes (10 per day); outgoing faxes (10 per day); and printing of boarding pass. For reservations, call 1.800.GO2.TROP (462.8767) or go to www.criedu.org/symposia/participants/ for on-line reservation access.

Special Assistance
CRI® fully complies with the legal requirements of the ADA and the rules and regulations thereof. If any participant in this educational activity is in need of accommodations, please notify Symposium Operations Director at info@criedu.org.

Cancellation and Refund Policy
Cancellations and requests for refunds must be made by calling our Symposium Operations Director at 800-981-9883. Cancellations received on or prior to March 8, 2017 will be granted, minus a $100 processing fee. Cancellations received after March 8, 2017 as well as Symposium registrants who fail to attend, are responsible for the full fee. Attendee substitutions may be made with no penalty at any time prior to the symposium by calling the Symposium Operations Director at 800-981-9883.

Registration Information
Registration to the conference includes:
• access to general session lectures and breakout sessions
• laboratory technology and supply exhibits
• symposium syllabus with all handout materials on flash drive
• CME or P.A.C.E.® credit (as applicable) for sessions attended
• speaker and exhibitor contact information
• Thursday evening reception
• continental breakfast on Thursday, Friday, and Saturday
• lunch on Thursday and Friday

“My first ever CRI conference. I will definitely be back. I just became a manager a year ago and this conference was wonderful to prepare me for my upcoming inspection. I am very glad I attended.”
— C.A. 2015

Four Easy Ways to Register • Online at: www.criedu.org • Phone: 800-981-9883 • Fax: 410-381-8611
Mail: CRI Symposium • 9881 Broken Land Parkway, Suite 215, Columbia, MD 21046
Announcing the CRI LCMS Workshop!

Join us for a Liquid Chromatography / Mass Spectrometry Workshop on Wednesday, April 5, 2017 8:15am – 4:00pm at the Tropicana Las Vegas. Breakfast and lunch provided.

This full day workshop offers 6 P.A.C.E.® credits and is presented by regulatory, scientific and operational experts to share different perspectives on this exciting and highly complex technology.

Topics include:

- CMS requirements and expectations
- Quality control and proficiency testing
- Considerations before implementing
- Maintaining compliance
- Method development and validation
- COLA criteria for Mass Spec

Registration Fee

Symposium Attendees: $199
Workshop only: $249

For more information, contact info@criedu.org or call 800-981-9883.
Name.........................................................................................................................................................
First Name to Appear on Badge............................................................................................................
Professional Credentials, e.g., MT(ASCP) ...........................................................................................
Job Title....................................................................................................................................................
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Practice Specialty ...................................................................................................................................
Years of Lab Experience ........................................................................................................................
Previous Attendee ❑ Yes ❑ No If yes, year(s)? ........................................................

CLIA COMPLEXITY OF YOUR LAB (check one):
❑ High Complexity ❑ Moderate Complexity
❑ Waived ❑ No Lab / Don’t Know
Who accredits your lab? ........................................................

REASON FOR ATTENDING (check one):
❑ Lab Director Qualification ❑ Laboratory Consultant
❑ Continuing Education ❑ Preparing for an upcoming Inspection
❑ Other (specify) ..............................................................................................................................

HOW DID YOU HEAR ABOUT THIS SYMPOSIUM?
❑ Mailing ❑ Insights ❑ Website ❑ Email
❑ COLA Surveyor (who?)........................................................
❑ Industry Supplier (what company?)...........................................
❑ Other (specify)...........................................................................................

Important! Printed handouts will not be provided onsite. Instructions will be provided by email for printing handouts for your selected breakout sessions. ❑ I acknowledge

BREAKOUT SESSIONS
Enter the Session # for your choices.

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SYMPOSIUM FEES

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<th>COLA MEMBER FEE*</th>
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<td>Physician for Lab</td>
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Select ❑ Thursday or ❑ Friday

COLA ID # (required for Member fee) ...........................................................

LCMS WORKSHOP FEE

Wednesday, 4/5
LCMS Workshop only ........................................................... $249
Workshop for registered Symposium attendees.......$199

PAYMENT METHOD:
❑ Check (make payable to CRI)
❑ Charge to credit card:
❑ VISA ❑ MasterCard ❑ American Express

Credit Card # ........................................................ Name on card: ...........................................
Security code: ........................................................ Expiration Date: ...........................................
❑ I acknowledge refund policy on previous page.

* COLA Member Fee is applicable on or before 02/28/17 for registrants from labs enrolled with COLA. You must provide your COLA ID #.
** Regular Fee is for non-COLA members and COLA Members who register on or after 03/01/17.
Attendees at the October 2015 Symposium for Clinical Laboratories had great things to say about their experience:

All of the workshops were very practical and applicable to my work in managing my laboratory. -S.V.

This was one of the best seminars that I have attended. All of the classes and topics were relevant and covered well. -L.C.

Thank you for another wonderful symposium. CRI is my first choice for CEUs. -E.C.

Thankful for a great learning experience. The speakers were fantastic and always available after each session for a one on one question and/or discussion. -A.P.

An excellent meeting. What was promised was accomplished, and in a very efficient way. All the staff should feel proud they did such a good job. -R.C.

Register now for the CRI Symposium
April 5-8, 2017

Register now for the LCMS Workshop
April 5, 2017

criedu.org/symposia/participants/