



Brilliant Minds
ARE MEETING
In Miami

Hyatt Regency Miami | May 30 - June 2, 2018
MIAMI, FL

"This was a useful and wonderful experience. There was so much that I learned and I'm excited to take that back and share it with those that I work with."

-S.E. April 2017

Announcing
LCMS Workshop Event:
May 30, 2018



COLA Resources, Inc
Leading Excellence in Laboratory Medicine

COLA Resources, Inc. is COLA's subsidiary. CRI®'s mission is to provide educational and consultative services aimed at improving laboratory medicine and patient care.

Attend the CRI Symposium for Clinical Laboratories to experience **EDUCATION FOR LABORATORY EXCELLENCE**

This is a great opportunity for laboratorians and other healthcare professionals to learn practical skills, compliance strategies and quality improvement tools from the experts! Hear about future trends in laboratory medicine, see the latest technology available from leading manufacturers, network with colleagues, and earn up to 20 CME or P.A.C.E.® credits.

Customize Your Learning!

The Symposium for Clinical Laboratories includes Keynote General Sessions of broad interest that all participants attend and a choice of Breakout Sessions to meet individual needs and interests. You will see these icons with the Breakout Session descriptions that begin on page 7.

Session topics:

 Clinical testing specialties

 Safety and phlebotomy

 Personnel

 Business management and lab operations

 Quality management and quality improvement

 Regulations and CLIA compliance

**"Once again CRI provides the fizz with a well-organized and richly informative
symposium. Progressive information for an ever changing laboratory landscape."**

-R.M. April 2017

Continuing Education Credits

COLA Resources, Inc. is an approved provider of continuing education programs in the clinical laboratory sciences by:

- The American Society for Clinical Laboratory Science (ASCLS) P.A.C.E.® Program
- The Board of Clinical Laboratory Personnel, Division of Medical Quality Assurance at the Florida Agency for Health Care Administration
- The California Division of Laboratory Science, Department of Laboratory Field Services

This program offers up to 20 P.A.C.E.® contact hours. P.A.C.E.® continuing education credits are accepted by all states with continuing education requirements for laboratory personnel licensure.

CME Credit

The Laboratory Director Curriculum of the CRI Symposium for Clinical Laboratories will be reviewed for acceptability for up to 20.25 Prescribed credits by the American Academy of Family Physicians. AAFP Prescribed credit is accepted by the American Medical Association as equivalent to AMA PRA Category 1 Credit™ toward the AMA Physician's Recognition Award.

Laboratory Director CLIA Qualification

Physicians can obtain the 20 CME credits to qualify as the laboratory director of a moderate complexity laboratory under CLIA'88. Physicians seeking laboratory director qualification must follow the specified educational curriculum indicated with **LD**. The **LD** sessions offer the necessary CME credit and are instructionally designed with the lab director and corresponding responsibilities in mind.

**Four Easy Ways to Register • Online at: <http://labuniversity.org/symposium-2018-miami-florida/participants/>
Phone: 800-981-9883 • Fax: 410-381-8611 • Mail: CRI Symposium • 9881 Broken Land Parkway, Suite 215, Columbia, MD 21046**



Schedule at-a-Glance

Note: Topics and schedule may change.

Lab Director Sessions are indicated with 

Wednesday, May 30, 2018

8:15am – 4:00pm **LCMS Workshop** (see page 13)

10:00am – 7:30pm Symposium Participant Check-in

Thursday, May 31, 2018

7:00am – 8:30am **Introduction to Laboratory Regulations and CLIA** 
Verlin Janzen, MD, FAAFP

8:00am – 8:45am Breakfast & Exhibits in Exhibit Ballroom

8:45am – 10:00am **AM General Session** 

8:45am – 9:00am Opening remarks & overview

9:00am – 10:00am **CLIA Update 2018**
Karen Dyer, MT(ASCP), DLM
Director, Division of Laboratory Services, CMS

10:00am – 10:30am Exhibits & Break in Exhibit Ballroom

10:30am – 12:00pm Breakout Session A (select one)
A01 **Looking at Point-of-Care Testing through a New Value Lens**
Kim Futrell, BS, MT(ASCP)

A02 **Basics of Quality Control** 
Verlin Janzen, MD, John Daly, MD
Karen Dyer, MT(ASCP), DLM

A03 **Top 10 Citations**
Eileen McConnell, MT(ASCP)

A04 **IQCP and Microbiology**
Kathy Nucifora, MPH, MT(ASCP)
& Irwin Rothenberg, MBA, MS, MLS(ASCP)

A05 **Introduction to Coagulation Testing in the Laboratory**
Kathleen Finnegan, MS, MT(ASCP)SH

A06 **Good Testing Practices for CLIA Certificate of Waiver and Certificate of Provider-Performed Microscopy Procedure Sites**
Heather Stang, MS, MT

12:00pm – 1:00pm Lunch

12:30pm – 1:30pm Dessert & Exhibits in Exhibit Ballroom

1:30pm – 3:00pm Breakout Session B (select one)
B11 **Technology Workshop: Chemistry Instruments**

B12 **Basics of Proficiency Testing** 
Verlin Janzen, MD, John Daly, MD
Karen Dyer, MT(ASCP), DLM

B13 **Tales from the Field: Why you need a Technical Consultant**
Cathy Bohrer, MT(ASCP) & Carol Vaughn, MT(ASCP)

B14 **OSHA Training**
Kelly Ogle, BSDH, MIOP, CMPM®, CHOP®

B15 **Competency Assessment**
Kathy Nucifora, MPH, MT(ASCP) & Anne Ritter, MT(ASCP)

B16 **Use of LCMS in the Pain Management Toxicology Laboratory**
Garry Milman, PhD & Lauren Roppel, MSFS

B17 **Near Patient Testing – Why care?**
Tammy Zinsmeister & Sana Grant

3:00pm – 3:30pm Coffee/Beverage Break & Exhibits in Exhibit Ballroom

"This is an excellent conference. I came to get initially certified as a lab director but will definitely be coming back for ongoing education."
– K.P. April 2017

Thursday, May 31, 2018 (Cont.)

- 3:30pm – 5:00pm Breakout Session C (*select one*)
C21 **Technology Workshop: Laboratory Information Systems**
- C22 **Pre & Post-analytical Issues & Introduction to QA**
(3:30–5:30) John Daly, MD, FCAP
- C23 **Molecular Genetic Laboratory Testing**
Gianella Hughes, PhD
- C24 **Effective Quality Assessment**
Irwin Rothenberg, MBA, MS, MLS(ASCP) & Angelia Dooley, MT, BS
- C25 **Phlebotomy Hot Topics**
Kathleen Finnegan, MS, MT(ASCP)SH
- C26 **Hemoglobin A1c – How Sweet It Is!**
Nicole Colby, MLS(ASCP)^{cm}, SBB^{cm}, SC^{cm}
- C27 **Getting Things Done with COLAcentral, Now and in the Future**
Chris Paris & Kathy Nucifora, MPH, MT(ASCP)
- 5:30pm – 7:30pm Poolside Reception for participants, faculty, and exhibitors

Friday, June 1, 2018

- 7:00am – 8:30am **Personnel – Laboratory Director Responsibilities (Regulatory)** 
Verlin Janzen, MD
- 8:00am – 8:45am Breakfast & Exhibits in Exhibit Ballroom
- 8:45am – 10:00am **AM General Session** 

- 8:50am – 10:00am **HIV & Hepatitis C**
Donna Sweet, MD, AAHIVS, MACP
- 10:00am – 10:30am Exhibits in Exhibit Ballroom
- 10:30am – 12:00pm Breakout Session D (*select one*)
D31 **Practical Hematology: The Anemias**
Maria Brock, MT(ASCP)SH, ART
- D32 **Personnel- Required Positions and Competency** 
John Daly, MD
- D33 **Inspection Readiness**
Eileen McConnell, MT(ASCP)
- D34 **Financial Perspectives of Running a Laboratory**
Tim Dumas, MLT
- D35 **Calibration Verification and Verification of Performance Specifications**
Anne Ritter, MT(ASCP) & Angelia Dooley, MT, BS
- D36 **Point of Care Testing: Expanding POCT in the POL and in a Large Health Care System**
Jeanne Mumford, MT(ASCP)
- 12:00pm – 1:00pm Lunch
- 1:00pm – 2:30pm Breakout Session E (*select one*)
E41 **The Power of We: Building Leaders through Teamwork**
Maria Brock, MT(ASCP)SH, ART
- E42 **Quality Assessment of Proficiency Testing** 
Verlin Janzen, MD & John Daly, MD

"Always enjoy the CRI symposiums. Learn something new every day.... and love meeting the people that attend.
Great Job/Huge Kudos to everyone that puts this together. It is GREATLY appreciated." -M.K. April 2017

Friday, June 1, 2018 (Cont.)

E43 **Testing and Reporting Updates for Various Infectious Diseases**

Nicole Colby, MLS(ASCP)^{cm}, SBB^{cm}, SC^{cm}

E44 **Procedure Manuals**

Irwin Rothenberg, MBA, MS, MLS(ASCP)

E45 **Coding and Billing for the Physician-Based Lab**

Shannon DeConda, CPC, CPC-I, CEMC, CMSCS, CPMA

E46 **How to Get the Most Out of Proficiency Testing**

Nancy Anderson, MMSc, MT(ASCP)

2:30pm – 3:30pm Ice Cream Social & Exhibits in Exhibit Ballroom

3:30pm – 5:15pm **PM General Sessions**

3:30pm – 4:30pm **Meeting the Dynamic Challenges for Quality and Patient Safety** 

Sharon Ehrmeyer, PhD, MT(ASCP)

4:30pm – 5:15pm **Jumping the Generation Gap**

Tim Dumas, MLT

OR

4:30pm – 6:00pm Concurrent Lab Director Sessions 

4:30pm – 5:00pm **Practical Utilization**

John Daly, MD

5:00pm – 6:00pm **What is...? An Overview of Operational Processes**

John Daly, MD

Saturday, June 2, 2018

7:00am Breakfast in General Session Ballroom

7:00am – 11:30am **General Sessions** 

7:00am – 7:45am **New Developments in the Lab**

John Daly, MD

7:45am – 8:30am

Besides CLIA – What Else? OSHA, Hazmat, Facilities

John Daly, MD

8:30am – 9:45am

Responsibilities of LD Part 2, Practical Aspects

Verlin Janzen, MD

9:45am – 11:15am

Inspections – Preparing and Thriving

Verlin Janzen, MD

11:15am – 11:30am

"Graduation Ceremony" Summary and Conclusion

Verlin Janzen, MD

11:30am






Adjourn – Travel Safety








Breakout Session Descriptions

For more detailed descriptions and learning objectives, go to <http://labuniversity.org/symposium-2018-miami-florida/participants/>

Thursday, May 31, 2018

10:30am – 12:00pm Breakout Session A (select one)

- A01**  **Looking at Point-of-Care Testing through a New Value Lens**
 The value-focused environment of today's healthcare is increasing demand for rapid, accurate, and integrated POCT. Improvements in patient outcomes, engagement, and satisfaction can be realized when laboratory results are made available in real-time at the patients' point-of-care; and the benefits of POCT are expanded with integration and laboratory oversight.
- A02**  **Basics of Quality Control**
 Every lab must utilize a QC program to monitor test accuracy. Learn practical QC - what & how to do it, how to record it, and most importantly the "minimums" that a lab director must do. *Introductory level for physician laboratory directors and for individuals without laboratory training.*
- A03**  **"Top 10" Common Citations**
Areas of frequent noncompliance include **calibration, quality control, personnel, quality assessment and proficiency testing**. COLA criteria are derived from the CLIA regulations, so the compliance concepts are applicable to any non-waived lab, not just COLA labs. What is the surveyor looking for when evaluating for compliance with these criteria? Learn strategies to help you comply and actions you can take to correct non-compliances and maintain continuous compliance.

- A04**  **IQCP and Microbiology**
  Microbiology testing can benefit from IQCP and many micro tests are good candidates for IQCP. The application of IQCP to Microbiology is no different than for all other laboratory specialties: IQCP is required when following manufacturer's instructions that incorporate the use of reduced QC. Without an IQCP, default CLIA QC requirements are applicable.
- A05**  **Introduction to Coagulation Testing in the Lab**
Coagulation studies are performed in the laboratory when the clotting process is imbalanced. This imbalance can cause excessive bleeding or an unwanted thrombus or clot formation. The laboratory plays a major role in the evaluation of coagulation disorders.
- A06**  **Good Testing Practices for CLIA Certificate of Waiver and Certificate of Provider-Performed Microscopy Procedure Sites**
  This session will include a presentation and discussion on good testing practices for waived and provider-performed microscopy testing. A waived testing scenario will be presented allowing the audience to participate in answering questions on good testing practices.

 Clinical testing specialties

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 Lab Director Qualification Sessions



 Quality management and quality improvement



 Regulations and CLIA compliance




Breakout Session Descriptions (Cont.)



Thursday, May 31, 2018



1:30pm – 3:00pm Breakout Session B (select one)



B11  **Technology Workshop: Chemistry Instruments**
 See demos to assess general chemistry and immunoassay analyzers that may be suitable for your practice. The instrumentation shown will be appropriate for a small to moderate patient volume of testing. The handouts include guidelines for instrument selection. Small groups will have time with each instrument.


B12  **Basics of Proficiency Testing**
 This session will focus on the basics of Proficiency Testing (PT). Physicians will learn how to select a PT provider, manage the PT process, and perform the laboratory director responsibilities relating to PT. *Introductory level for physician laboratory directors and for individuals without laboratory training.*

B13  **Tales from the Field: Why you need a Technical Consultant**
  POLs, Urgent Care Clinics, and Freestanding Emergency Departments are a different world than the hospital laboratory environment. We will discuss experiences that have helped us better meet the needs of the moderately complex labs we set up and maintain. See how failed inspections we have come in to address could have been prevented if the lab had a qualified technical consultant from the beginning. We will share some real life stories illustrating how experienced TCs can make your lab one that consistently produces quality results.

B14  **OSHA Training**
 Everything you need to know about OSHA compliance to improve your safety and health on the job, including your OSHA rights, bloodborne pathogens, hazardous chemicals, fire and electrical safety, MRI and Lasers, ergonomics and workplace violence. Discusses bloodborne pathogens at length and delves into the hazard communication standard. Learn how to conduct a walk-through audit of your office or lab.

B15  **Competency Assessment**
 The quality of laboratory testing rests upon the knowledge, experience and skills of the laboratory staff. Competency Assessments must include 6 methods specified in the CLIA regulations. Learn how to develop and implement competency assessments that meet regulatory requirements and ensure the quality of your staff.







B16  **Use of LCMS in the Pain Management Toxicology Laboratory**
 This introductory presentation on LCMS utilization for clinical toxicology will walk you through the specifics of analytical lab work, including principles of liquid chromatography - mass spectrometry, definitions, strategies of lab workflow, and methodology of different sample preparations for LCMS analysis. Presentation covers pre-analytical and post-analytical aspects of drug testing, what and when to validate, method development and optimization, how to create a validation plan, required parameters for validation and re-validation, documentation, and efficiency of validating.

B17  **Near Patient Testing – Why care?**
Reimbursement trends are making it increasingly challenging for clinicians to provide lab testing to patients right in their practice. Learn the importance and value of near patient testing (NPT) to the health in a community as the presenters share COLA's research findings related to clinician expertise on the value of NPT in our healthcare delivery system. Engage in conversations to generate ideas for sharing the story and building a community of advocates to educate public and private decision-makers on why they should care about access to NPT.

Breakout Session Descriptions (Cont.)

Thursday, May 31, 2018

3:30pm – 5:00pm Breakout Session C (select one)

- C21**  **Technology Workshop: Laboratory Information Systems**
See demos to assess, compare and evaluate multiple working laboratory information systems (LIS). The groups will be small so all your questions and concerns may be addressed. The information will be valuable whether you are already using an LIS or are evaluating one for your laboratory.
- C22**  **Pre & Post-analytical Issues & Introduction to QA**
 Most laboratory errors occur during the pre- and post-analytic phases. Learn about common errors and how to correct and prevent them.
 Quality Assessment (QA) monitors all phases of the testing process to ensure quality results and ongoing continuous improvement of lab operations. Learn how to perform effective QA that is both meaningful and meets the requirements. Session is 3:30-5:30 for 2 credits.
Introductory level for physician laboratory directors and for individuals without laboratory training.
- C23**  **Molecular Genetic Laboratory Testing**
 Molecular based technologies have been expanding in the diagnostic environment. Most are based on the Polymerase Chain Reaction (PCR) of either DNA or RNA, the nucleic acids inside cells, which are highly sensitive to contamination by amplified nucleic acids from previous runs. Learn the importance of observing proper guidelines and correct layouts when working in molecular genetic labs, and be informed about all the different tests, equipment, methods, materials, quality control standards, and proficiency testing available before choosing the best option for your laboratory.








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- C24**  **Effective Quality Assessment**
 QA is a pro-active, continuous process of systemic reviews that monitor all phases of laboratory testing to ensure that all standards of performance are met and that any deficiencies are addressed immediately. An effective QA plan is able to identify problems to avoid potentially negative impacts on your patients, and is a key component in creating a culture of quality for your laboratory.
- C25**  **Phlebotomy Hot Topics**
 Proper blood collection ensures better patient care by reducing errors. Blood specimens obtained from patients have an important role for prognosis, diagnosis and patient management. This talk will address issues relating to phlebotomy practice. We will review the new CLSI standards and explore ways to reduce specimen rejection.
- C26**  **Hemoglobin A1c – How Sweet It Is!**
This presentation will cover how Hemoglobin A1c is created in the body, different testing methodologies, and various patient factors and conditions that influence Hemoglobin A1c testing and results, including hemoglobinopathies.
- C27**  **Getting Things Done with COLAcentral, Now and in the Future**
 This interactive session for COLA labs will provide instruction on some of the practical uses of COLAcentral, our customer portal. Focus on real-world issues that crop up with regards to COLA laboratory accreditation and the use of COLAcentral. See where we are headed with COLAcentral and share your input.












 Quality management and quality improvement

 Regulations and CLIA compliance

Breakout Session Descriptions (Cont.)

Friday, June 1, 2018



10:30am - 12:00pm Breakout Session D (select one)




- D31**  **Practical Hematology: The Anemias**
Personnel performing routine CBC's and microscopic exams of peripheral blood are expected to detect important diagnostic findings to assist the physician in providing the best patient care. Have you had enough exposure to difficult scenarios and case histories to gain a solid comfort level with this critical task? Hear about different types of anemias and how to handle the diverse cases encountered in the laboratory.
- D32**  **Personnel- Required Positions and Competency**
 
The CLIA regulations specify personnel positions that must be filled by qualified individuals that meet their defined responsibilities. Personnel must be properly trained and their competency must be regularly evaluated using defined methods. This session will discuss the personnel requirements and steps for compliance. *Introductory level for physician laboratory directors and for individuals without laboratory training.*
- D33**  **Inspection Readiness**

Preparing for a laboratory survey often means increased anxiety and stress above the normal workday routine. Yet labs performing quality work are always prepared for an inspection and generally do well. Understanding the strategic role and benefits of periodic surveys is just as important as knowing how to prepare and maintain inspection readiness. See why understanding its purpose can help achieve the required support of your entire staff.
- D34**  **Financial Perspectives of Running a Laboratory**
The laboratory is a business, and in order to offer your patients the advantages of timely results you must consider the financial aspects of setting up and operating an in-office lab.
- D35**  **Calibration Verification and Verification of Performance Specifications**
Explore in detail the requirements for calibration verification and for verifying the performance specifications of a new test system, including how to perform both processes and how to evaluate performance and interpret your results. Sample worksheets will be provided.
- D36**  **Point of Care Testing: Expanding POCT in the POL and in a Large Health Care System**
 
Managing Point of Care Testing in any setting has its challenges. Determine if a particular POCT is right for your program, considering several factors before allowing new tests to be performed at the point of care. Discuss strategies for standardizing across diverse clinics and/or a large health care system, and example successes and failures. Explore key considerations for building multidisciplinary teams and approaches to meaningful communication amongst these teams.



Breakout Session Descriptions (Cont.)



Friday, June 1, 2018


1:00pm - 2:30pm Breakout Session E (select one)



E41  ***The Power of We: Building Leaders through Teamwork***
 World Class leaders know that their employees are their greatest resource, therefore TEAM BUILDING strategies are essential. Learn several innovative, proven tools to engage your employees and supercharge their creativity. Active listening skills will help you discover important information and define specific needs and problems among your team. Feedback loops are a collaborative problem-solving process that will assist in generating diverse and specific solutions to challenges in your own lab. You will return to your workplace a more confident, innovative, creative leader, ready to build effective team.

E42  ***Quality Assessment of Proficiency Testing***
 Evaluating your PT performance and following up on any problems or issues is important quality assessment. Case study examples will illustrate.


E43  ***Testing and Reporting Updates for Various Infectious Diseases***
 This presentation will discuss updates on what tests are available, recommended reflex testing, and reporting updates for various infectious diseases including Hepatitis B, Hepatitis C, HIV, syphilis, and Lyme disease.

E44  ***Procedure Manuals***
 Procedure manuals form the foundation of a quality laboratory. They provide instructions for test performance and define the entire spectrum of lab function, providing direction for all phases of testing. Discussion includes the information that should always be included to meet practical needs and regulatory requirements. Procedure manuals are more important, accessible, comprehensive and useful than ever.

E45  ***Coding and Billing for the Physician-Based Lab***
Review coding concerns for lab based services, including a review of CPT, ICD-10, and modifier usage. We will discuss potential bundling edits and medical policies that can impact revenues for the physician based lab. An array of issues will be covered in a fast paced session that is a great review for the seasoned professional and great training for the newbie to coding/billing.

E46  ***How to Get the Most Out of Proficiency Testing***
 Get an overview of the CLIA PT requirements and explore the potential use and value of PT beyond just meeting regulatory requirements. Participants will be asked to share their suggestions and ideas for ways in which they have made the most of their PT experiences and be invited to discuss challenges they have experienced with PT and explore solutions to the challenges.

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Hotel Info:

Hyatt Regency Miami
400 South East Second Ave.
Miami, FL 33131
305-358-1234
Miami.regency.hyatt.com

Rates:

Reservations must be made by Monday, May 7, 2018 to receive the discounted hotel rate of \$129 exclusive of applicable state and local taxes (which are currently 13%). There is no additional conference or resort fee. Guest room Wi-Fi is included in the rate. You must identify yourself as a CRI® Symposium participant when you call, or use this link to make room reservations: <https://aws.passkey.com/go/springsymposiumclinicalabs>

Special Assistance

CRI® fully complies with the legal requirements of the ADA and the rules and regulations thereof. If any participant in this educational activity is in need of accommodations, please notify Symposium Operations Director at info@criedu.org.

Cancellation and Refund Policy

Cancellations and requests for refunds must be made by calling our Symposium Operations Director at 800-981-9883. Cancellations received on or prior to April 30, 2018 will be granted, minus a \$100 processing fee. Cancellations received after April 30, 2018 as well as Symposium registrants who fail to attend, are responsible for the full fee. Attendee substitutions may be made with no penalty at any time prior to the symposium by calling the Symposium Operations Director at 800-981-9883.

Registration Information

Registration to the conference includes:

- access to general session lectures and breakout sessions
- laboratory technology and supply exhibits
- symposium syllabus with all handout materials on flash drive
- CME or P.A.C.E.® credit (as applicable) for sessions attended
- speaker and exhibitor contact information
- Thursday evening reception
- continental breakfast on Thursday, Friday, and Saturday
- lunch on Thursday and Friday

"My first symposium, I was very impressed by the level of organization. There was always someone to help and there was no doubt as to where to be when. The topics were all useful, timely and well presented."

-L.M. April 2017

"This was my first time, I was very impressed and enjoyed every class and all the events and vendors." -M.S. April 2017

Announcing the CRI LCMS Workshop!

Join us for a Liquid Chromatography / Mass Spectrometry Workshop on Wednesday, May 30, 2018
8:15am – 4:00pm at the Hyatt Regency Miami. Lunch is provided.

This full day workshop offers 6 P.A.C.E.[®] credits and is presented by scientific, operational and regulatory experts to share knowledge and different perspectives on this exciting and highly complex technology.

Topics include:

- Considerations before implementing
- Method development and validation
- Developing SOPs
- Quality control and proficiency testing
- Maintaining compliance
- COLA criteria for Mass Spec

LCMS Workshop Registration Fee

LCMS Workshop only: \$299

Workshop for registered Symposium Attendees: \$249



COLA Resources, Inc
Leading Excellence in Laboratory Medicine

For more information, contact info@criedu.org or call 800-981-9883.

Registration Form: Symposium for Clinical Laboratories May 30 - June 2, 2018

Registration Form: Liquid Chromatography / Mass Spectrometry Workshop: May 30, 2018

Four Easy Ways to Register • Online at: <http://labuniversity.org/symposium-2018-miami-florida/participants/>

Phone: 800-981-9883 • Fax: 410-381-8611 • Mail: CRI Symposium 9881 Broken Land Parkway, Suite 215, Columbia, MD 21046

Name.....
 First Name to Appear on Badge.....
 Professional Credentials, e.g., MT(ASCP).....
 Job Title.....
 Business Name.....
 Business Address.....
 City.....State.....ZIP.....
 Business Phone.....Fax Number.....
 E-mail Address.....
 Practice Specialty.....
 Years of Lab Experience.....
 Previous Attendee Yes No If yes, year(s)?.....

CLIA COMPLEXITY OF YOUR LAB (check one):

High Complexity Moderate Complexity
 Waived No Lab / Don't Know
 Who accredits your lab?.....

REASON FOR ATTENDING (check one):

Lab Director Qualification Laboratory Consultant
 Continuing Education Preparing for an upcoming Inspection
 Other (specify).....

HOW DID YOU HEAR ABOUT THIS SYMPOSIUM?

Mailing Insights Website Email
 COLA Surveyor (who?).....
 Industry Supplier (what company?).....
 Other (specify).....

Important! Printed handouts will not be provided onsite. Instructions will be provided by email for printing handouts for your selected breakout sessions.

I acknowledge

BREAKOUT SESSIONS

Enter the Session # for your choices.

Session	Date	Time	Session	Date	Time
A	5/31	10:30am	D	6/1	10:30am
B	5/31	1:30pm	E	6/1	1:00pm
C	5/31	3:30pm			

SYMPOSIUM FEES

	COLA MEMBER FEE*	REG. FEE**
• Physician for Lab		
Director Qualification	\$695	\$750
• Any Other Attendee	\$625	\$700
• Single Day Program	\$350	\$375
Select <input type="checkbox"/> Thursday or <input type="checkbox"/> Friday		

COLA ID # (required for Member fee).....

LCMS WORKSHOP FEE

Wednesday, 5/30
 LCMS Workshop only.....\$299
 Workshop for registered Symposium attendees.....\$249

PAYMENT METHOD:

Check (make payable to CRI)
 Charge to credit card:
 VISA MasterCard American Express
 Credit Card #..... Name on card:.....
 Security code:..... Expiration Date:.....
 I acknowledge refund policy on previous page.

* COLA Member Fee is applicable on or before 03/30/18 for registrants from labs enrolled with COLA. You must provide your COLA ID #.

** Regular Fee is for non-COLA members and COLA Members who register on or after 03/31/18.

Attendees at the April 2017 Symposium for Clinical Laboratories had great things to say about their experience:

Thanks for another great symposium. This was my 5th symposium. The knowledge I received will greatly benefit our office and patient care. - S.S.

Friendly speakers, engaging and entertaining. Vendors offered new products and information that was helpful. - L.L.

CRI symposiums provide a lot of good information. I will attend another in the future! - C.B.

I thought this event was one of the most organized and well planned events I've ever attended. - K.H.

Keep up the good work! The symposium is always my favorite conference to attend. The practical information presented is interesting, timely, and useful. - E.C.

I absolutely love the organization and the helpfulness from everyone (before, during, and after the symposium). - J.F.

**Register now for the CRI Symposium
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**Register now for the LCMS Workshop
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